

Privacy Policy

What we collect

We may collect the following information:

- Name and address
 - contact information including email address
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What we do with the information we gather

We require this information for the Sales process we may also use your details for the following reasons:

- Internal record keeping.
 - We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
 - In some cases we may share information with 3rd party carriers to help ensure a timely and effective delivery.
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Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable procedures to safeguard and secure the information we collect.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by letting us know using our Contact Us information

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please email us on marketing@ladybrooknursery.com.

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible at marketing@ladybrooknursery.com. We will promptly correct any information found to be incorrect.

Communicating with Ladybrook Nursery

We take every possible measure to protect our customers and ensure they are provided with a secure method of communication. Any information you send us will remain private and be stored securely until it is no longer required. Ladybrook Nursery will only ever use the information you have provided us to answer your queries and provide recommendations, prices etc.

If you have any queries, clarifications or questions regarding this privacy policy then do not hesitate to contact us. Please contact us on marketing@ladybrooknursery.com.

Updates to our policy

We reserve the right to update this privacy policy at our own discretion or without prior warning. We, therefore, recommend that you read our privacy policy regularly when you visit our site. We assume that any changes which come into effect in the revised privacy policy you have agreed to.
